# **Small Business Owner Financial Health**

**CAPITAL MATTERS** 



### **Agenda**

 1.
 2.

 3.
 4.

 5.

Welcome Small Business Financial Health

Small Group Activity

Solutions

Closing





#### **Financial Health**

comes about when your financial systems help you build resilience and pursue opportunities.





#### **ABOUT**

# Our mission is to improve financial health for all.

The Financial Health Network is a trusted resource for business leaders, policymakers, and innovators united in a mission to improve the financial health of their customers, employees, and communities. We envision a future where all people, especially the most vulnerable, have the financial systems they need to be resilient and thrive.





## **Small Business Financial Health**

Why does financial health matter for entrepreneurs?

#### **Measuring Financial Health**



- 1. Spend less than income
- 2. Pay bills on time and in full



- 3. Have sufficient liquid savings
- 4. Have sufficient long-term savings



- 5. Have a sustainable debt load
- 6. Have a prime credit score



- 7. Have appropriate insurance
- 8. Plan ahead for expenses



FinHealthNetwork.org/score

**Financially Vulnerable** 

**Financially Coping** 

**Financially Healthy** 

30

40

50

60

70

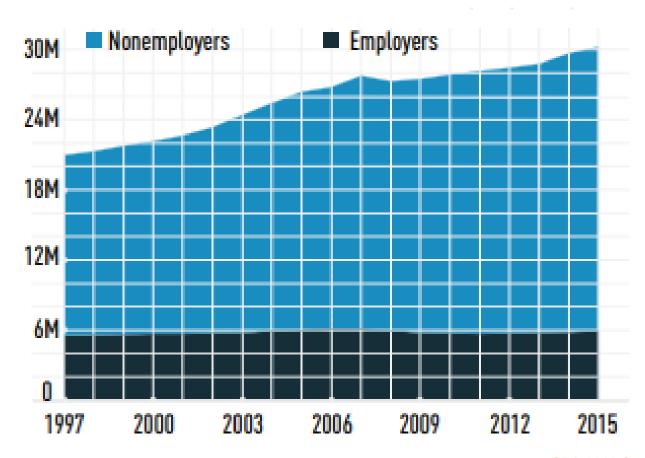
80

90

100

#### 4 in 5 small businesses do not have employees

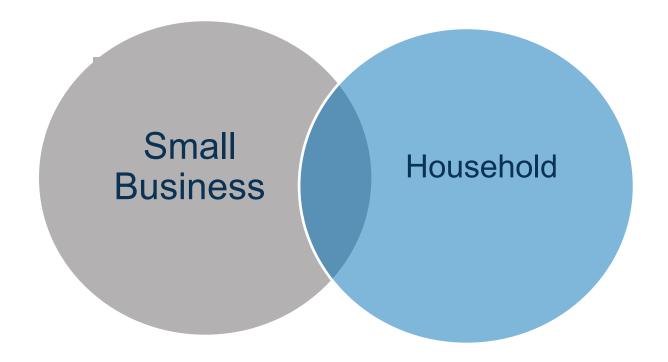
#### Number of Small Businesses





# Financial health is fundamental to an entrepreneur's ability to start, run, and grow a business

27 Million Microbusinesses (0 – 4 employees)





#### **Small Business Financial Challenges**

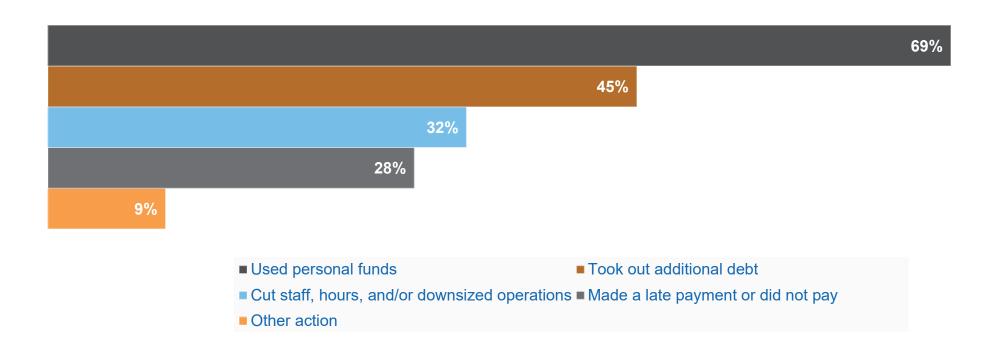
64% of employer firms faced financial challenges in the last 12 months





#### To Address these Financial Challenges

69% of employer firms used personal funds to address a financial challenge





#### **Small Business Owner Financial Health Needs**





#### **Summary of in-market solutions**

#### Manage finances separately

- Incorporate personal financial management into entrepreneurship programs
- Lower barriers to business account opening
- Streamline tax management

#### **Build savings**

- Promote microsavings
- Transform one person's savings into anoter's cushion

#### **Build personal credit**

- Provide pathways to strong personal credit scores
- Help small business owners make informed credit decisions

#### Plan for volatility

Offer financial planning assistance that addresses the business and the personal



# Activity

#### **Directions**

- > Divide in groups of 6 8
- > Every group should have:
  - > Small post-its
  - > Markers
  - > A profile of your business owner
  - > Activity forms



## Brainstorming

#### **Round 1 - Current Market Assessment**

- > What products or services in the market would best help entrepreneurs meet their goals?
- > What are their relative advantages and limitations?
- > Are there opportunities to improve market offerings in ways that would protect and build the entrepreneur's financial health?



#### **Round 2 - Innovation and Tech**

- > How does technology change the options available?
- > If you could design a product for the entrepreneur, what would it look like? How would you utilize tech?



#### **Round 3 - Partnerships**

> How could partnerships be utilized to help bring about solutions to small business needs?

> What types of cross-sector partnerships might be possible and productive?



#### **Round 4 - Policy**

- > Are there current regulatory barriers preventing high-potential solutions from reaching entrepreneurs?
- > Are there policy actions that could help improve small business financial health or bring about new solutions?



## Develop Your Idea

#### When developing your idea think about the following:

- > How will this service address the needs of our entrepreneurs?
- > Which of the four components we identified does it address?
  - > Manage personal and business income and expenses separately
  - > Protect personal savings to support resiliency
  - > Establish, build, and maintain a prime credit score
  - > Plan for personal and business volatility
- > Think about the pros and cons of this product/service/policy/tech innovation
- > What resources you will need to build this idea?
- > How will the service and product be structured?
  - > Non-profit?
  - > For profit?
- > How would it be funded?



## **Share Back**

#### **Share Back**

- > Tell us about your solutions:
  - > Is it a service, product, or policy?
  - > How does it work? How will it be implemented?
  - > Do you have a target audience?
- > Which of the factors of business financial health does it cover?



## **Promising Solutions**

#### **Promising Solutions**







Lower barriers to opening a business account

Help small business owners make informed credit decisions

Combine coaching and capital



#### **Financial Health Network Resources**

#### Finhealthnetwork.org



WHEN BUSINESS GETS PERSONAL

Addressing the Financial Health Needs of Small Business Owners





Solving the Cash Crunch

Helping Small Businesses Access Check Funds Faster November 2018





A Guide to Measuring Small Business Financial Health

June 2019





### Thank You

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